

NCB FINANCIAL GROUP PROVIDES INSTRUCTIONS FOR ANNUAL GENERAL MEETING



Kingston, Jamaica – February 3, 2021

RELEASE

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While restrictions will affect in-person attendance at the NCB Financial Group Limited (“NCBFG”) Annual General Meeting (“AGM”) in the light of health and safety protocols required to contain the spread of the COVID-19 pandemic, this year all registered shareholders, regardless of geographic location, will have an opportunity to attend and participate in our AGM via live streaming.

The special instructions to participate appear below:

Registration

Registration will be required in order to attend the AGM. Shareholders and non-shareholders are invited to use the below link to register for the AGM (it works best using Chrome):

<https://ncb.iteneri.com/event/ncb-financial-group-annual-general-meeting/show>

Shareholders will require their JCSD Account Number in order to complete registration and be able to vote on the resolutions raised at the AGM. Should you require assistance in obtaining this account number, you may do any of the following:

- (1) Contact your stock broker;
- (2) Review your dividend cheque or payment advice for “Account Number”; or
- (3) Contact the Registrar Services Unit of the Jamaica Central Securities Depository at (876) 967-3271.

Once registration and verification have been completed, you will receive a link and a password to participate via live streaming. The link and password should not be shared with anyone. Each will work for only one user.

Attendance and Participation

- The AGM will commence at 3 p.m. on Friday, February 5, 2021.
- The Notice of AGM, Proxy Form and 2020 Annual Report are available on the following websites:
 - NCB Financial Group Limited at <https://www.myncb.com/Investor-Relations/Reports/Annual-Reports>
 - the Jamaica Stock Exchange at https://www.jamstockex.com/?tag=ncbfg&category_name=annual-reports
 - the Trinidad & Tobago Stock Exchange at <https://www.stockex.co.tt/manage-stock/ncbfg/>
 - The NCBFG AGM site at https://ncb.iteneri.com/event/ncbfg_annual_report_notice_proxy/2/show

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- Registered shareholders and guests will be able to join and participate in the AGM using the information provided by email on completion of the registration process.
- The AGM will be streamed live on the NCBCFG website at www.myncb.com as well as the National Commercial Bank Jamaica Limited YouTube page.
- Attendees will be muted for the duration of the meeting and will not be allowed to unmute themselves for verbal communication.
- Shareholders are strongly encouraged to submit any questions prior to the AGM by email to ncbfginvestorqueries@jncb.com. During the AGM, questions may be submitted through the 'chat' box and we will seek to address as many of them as possible that are relevant to the proceedings during the meeting.
- Voting by shareholders on all resolutions will be done electronically. Shareholders have to register in order to be able to vote. Registered shareholders or their proxies may vote on the resolutions listed in the Notice of AGM prior to the start of the AGM.

Instructional videos on “How to Register” and “How to Vote” are available on the AGM site.

If you experience any problems in the registration process or have any questions regarding the registration and participation in the AGM, please send an email to ncbfginvestorqueries@jncb.com.

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### **About NCB Financial Group**

NCB Financial Group Limited was incorporated in April 2016 to be licensed under the Banking Services Act as the financial holding company for National Commercial Bank Jamaica Limited (“NCBJ”). The NCB Group is the largest and most profitable financial services group in Jamaica, with roots dating back to 1837. Through the bank (NCBJ) and the Group’s wealth management, life and general insurance, and offshore banking subsidiaries, the NCB Group provides a wide array of financial products and services to meet the needs of individual and business clients. The NCB Group includes NCBJ, NCB Capital Markets Limited and its subsidiaries in Barbados and Cayman, NCB Insurance Agency and Fund Managers Limited, NCB (Cayman) Limited, Clarien Group Limited and its subsidiaries in Bermuda, Guardian Holdings Limited and its subsidiaries as well as NCB Global Finance Limited in Trinidad and Tobago.

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NCB Financial Group Limited  
32 Trafalgar Road | Kingston 10 | Jamaica W.I.  
[www.myncb.com](http://www.myncb.com)

Nichole Brackett Walters, Manager – Group Marketing and Communications  
Tel: 876-935-2342 | Email: [brackettwaltersnc@jncb.com](mailto:brackettwaltersnc@jncb.com)

Jacqueline De Lisser, Head -Group Investor Relations, Performance Monitoring & Planning  
Tel: 876-935-2540 | Email: [delisserjn@jncb.com](mailto:delisserjn@jncb.com)